

# Business Interruption Insurance Litigation

## What our clients say



We are an independent, family-run hair and beauty salon, and we cannot thank RLK Solicitors enough for their incredible support. They helped us take a claim against our insurance company, who refused to pay our business interruption insurance due to the forced government shutdowns in 2020 and beyond.

RLK worked tirelessly to represent us and achieved a settlement far beyond what we ever expected. They were patient and persistent, even when we dragged our heels providing the necessary information.

We received our offer today, and we are beyond grateful. This settlement will make a huge difference to our salon and our team. Thank you, RLK Solicitors, for your instrumental role in helping us through this challenging time.

We couldn't have done it without you.

Adrian Morgan, Morgan & Co Hair & Beauty



over **100** ★★★★★  
Google Reviews

Search '**RLK Solicitors**' on **Google**  
to read our latest client reviews.



★★★★★ REVIEW

"After an extremely long and stressful battle due to a business interruption case RLK came to the rescue and were 100% the best solicitors for the job! They were extremely helpful, professional, and understanding throughout the past 3 years. The communication was amazing. I never felt left out or that I didn't know what was going on. They strived to get the best outcome possible for me and I will forever be grateful to them. I would 100% recommend RLK to anyone."

Laura Harrison  
July 2024

★★★★★ REVIEW

RLK worked on our business interruption claim against our insurers for a period of over 2 years. In that time, we were kept informed about everything that was happening on a very regular basis. The team at RLK were very straight about what the process would be, what the likely timeline was and what was required from us in terms of information and figures. At no point did they ever over promise and under deliver - quite the reverse in fact. The outcome was as good as we could have hoped for and I have nothing but praise for Chris Guy and his team who were absolutely fantastic from start to finish. Thank you.

Alastair Taylor  
July 2024

★★★★★ REVIEW

"RLK have been fantastic, getting justice for many salons who were poorly treated by Salon Gold. It has been a long journey but with RLK solicitors persevering I finally have the outcome that I hoped for. I can't thank them enough and totally recommend them to anyone who needs legal representation."

Julia Rowe  
September 2024

